### **Meetings**

The client council of Elyse Klinieken voor Nierzorg meets four times a year. Are you a client and would you like to attend a meeting or request minutes? Please contact us.

## elyse

### Contact

Would you like to ask a question to the client council or discuss a topic? Then feel free to contact us. There is also a suggestion box in every clinic where you can submit an idea or suggestion to us. This can also be done anonymously.

### Phone

Leen van Mourik, voorzitter, number 06-19 55 45 33

Mariken Hammer, official secretary, number 0412-67 25 43

### E-mail

clientenraad@elyseklinieken.nl

#### Post

Elyse Klinieken voor Nierzorg T.a.v. de Cliëntenraad Postbus 659 5340 AR OSS





### **Personal attention**



# **Client Council**

Elyse klinieken voor nierzorg





### **Client Council**

The client council of Elyse Klinieken voor Nierzorg is an independent council that represents the clients and looks after their interests. This is done in various ways.

### De client Council

- keeps informed about developments within Elyse Kidney Clinics;
- follows national developments in the field of care and client participation;
- asks questions and gives Elyse Kidney Clinics solicited and unsolicited advice on, among other things, strategy and policy;
- consults with the director (four times a year);
- consults with a representative of the supervisory board (once a year).

### **Composition of members**

The members of the client council are clients, informal carers or relatives of clients in an Elyse clinic. The members are:

- Roy Mommertz (Elyse Kerkrade)
- Leen van Mourik (Elyse Woerden, voorzitter CR)
- Alize de Zeeuw (Elyse Gorinchem)
- Petra Nowak (Elyse Kerkrade)
- Gilbert Alken (Elyse Amstelveen)

The client council is supported by: Mariken Hammer, official secretary.

The client council derives its powers from the Client Participation in Healthcare Institutions Act (WMCZ).

### Key points

The client council of Elyse Klinieken voor Nierzorg pays special attention to three key points:

- Optimal care for every client.
- Good accessibility for clients.
- Guaranteeing quality for clients.





